

Job Title: HR Associate

**Department**: Human Resources **Reports To**: Chief Operating Officer **Location**: Mumbai (Goregaon) | On-site

**Employment Type**: Full-time

## **About Veruschka Foundation**

Veruschka Foundation empowers individuals with developmental disabilities to become contributing members of society through the power of food. Using cookery as a medium, the organisation provides sustainable livelihood opportunities and promotes independence through entrepreneurship, mainstream employment, and life skills development.

Website: https://theveruschkafoundation.org

# **Purpose of the Role**

Veruschka Foundation is at a pivotal stage of growth and scaling, with plans to expand its team significantly. The HR Associate will play a critical role in managing end-to-end human resource functions - recruitment, induction, policy design, performance management, and learning & development. This role is essential to structuring and institutionalising HR systems that will support the foundation's growing team and ambitions.

# **Key Responsibilities**

The HR Associate will be responsible for building and executing key HR processes aligned with the organisation's strategic goals and KPIs:

## 1. Recruitment

- Develop and implement a recruitment marketing plan to engage with diverse talent pools.
- Ensure all recruitment processes adhere to standard operating procedures (SOPs).
- Track and improve recruitment metrics such as:
  - Total applications received
  - Time taken to fill each position



- Vacancy fill rate (%)
- Candidate experience score (using post-process feedback forms)
- Coordinate interviews and maintain timely candidate communications.

#### 2. Induction

- Design and implement a comprehensive induction process for all new hires.
- Collect feedback post-induction to improve onboarding experience.
- Monitor successful probation completion rates and transitions to permanent roles.

## 3. HR Policies & Processes

- Lead quarterly reviews and updates of HR policies.
- Organise staff training sessions to ensure policy awareness and compliance.

#### 4. KRAs & KPIs

- Collaborate with department leads to define clear KRAs and KPIs for all roles.
- Ensure that role-based expectations are documented and accessible.

## 5. Performance Management

- Support the COO in setting up and executing a performance management system.
- Facilitate regular performance reviews and track goal achievement rates across teams.

## **6. Talent Retention**

- Monitor staff retention rates and identify trends or risks.
- Plan and execute team-building activities to boost engagement and motivation.

## 7. Learning and Development

- Coordinate learning opportunities and track participation.
- Monitor L&D budget allocation and utilisation.

# **Key Requirements**



#### Education

- Bachelor's degree in any discipline (mandatory)
- Preferred: Degree or certification in Human Resources, Psychology, Behavioural Science, or MBA in Human Resources

## **Experience**

1–2 years of relevant work experience in human resources (mandatory)

## **Skills and Knowledge**

- Solid understanding of core HR functions, especially recruitment, onboarding, and L&D
- Familiarity with Indian labor laws
- Strong written and verbal communication skills in English
- Proficiency in MS Office (Word, Excel, PowerPoint)
- Strong interpersonal skills with a problem-solving mindset
- High ethical standards and reliability in handling confidential information

## **Desired Attitude and Mindset**

- Passionate about people and human resource development
- Efficient, proactive, and highly organized
- Approachable and empathetic with a team-first mindset

# **Collaboration and Stakeholder Interaction**

The HR Associate will closely work with:

- Chief Operating Officer (Reporting Manager)
- CEO, Communications Associate, Program Managers
- All staff members for HR processes including induction, policy rollouts, performance reviews, and learning programs

# Why Join Veruschka Foundation?



At Veruschka Foundation, we empower individuals with intellectual disabilities through a unique culinary-based model that blends disability advocacy, skill-building, and livelihood creation. As we grow, we offer our team:

- A chance to build systems from the ground up in a dynamic, scaling organization
- Opportunities to lead, problem-solve, and make decisions
- A diverse, collaborative team culture with professionals from multiple sectors
- A positive, supportive work environment with strong mentorship and leadership access
- Regular team bonding activities, an open-door policy, and an emphasis on personal growth